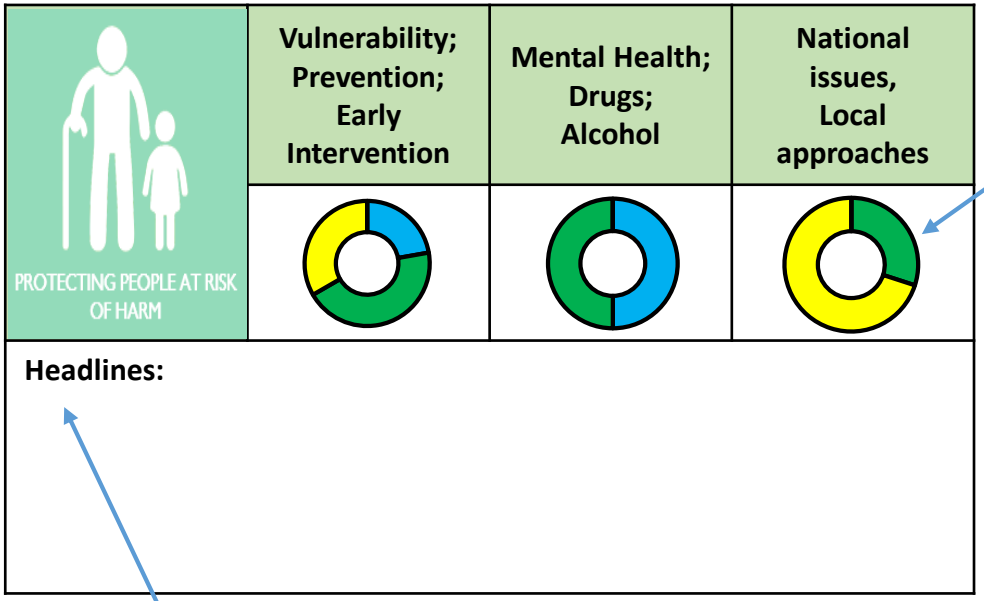
Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – NOTES

1. The Police and Crime Plan has four pillars. The summary contains an overview of performance against each one.

2. Each pillar is split into themes. For the 'protecting people' pillar there are three themes. Further detail is provided on each theme later in the report.



3. Each theme has a number of commitments. The status of these commitments is provided:

- Blue denotes commitments completed that do not require ongoing monitoring. Typically these are commitments completed within the first 100 days of the PCC's term.
- Green denotes completed commitments.
- Yellow is in progress.
- Red shows where progress has been challenging.

4. Finally, on the summary, the key headlines against each pillar are provided.

Following the summary, further detail on each pillar and each commitment is provided.

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – NOTES

RAG Status	
This Period	Last Period

PROTECTING PEOPLE AT RISK OF HARM

Vulnerability

Prevention

Early Intervention

The pillar, and theme, are listed here.

Headlines:

In this area the headlines from each theme are provided. These generally include commissioning decisions, public engagement and awareness campaigns, policy development, and initiatives with partner agencies.

Key Indicators:

Key performance indicators appear here. These are standardised, quantitative measures allowing performance to be compared over time.
It should be noted that many of these measures are not directly related to Commissioner performance – i.e. crime data.

Q4 17/18	Q4 18/19

Activities & Achievements:

In this area the specific activities and achievements are listed. This will provide more detail on the headlines, and provide an insight into the work undertaken by the Commissioner and his office during the quarter.

PCC Commitments:

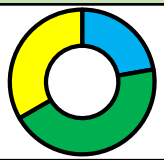
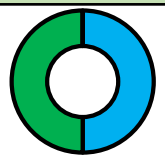
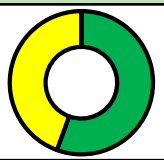
Each commitment underpinning the theme appear here. To aid scrutiny, the status of each commitment at the same quarter in the previous year is provided.

This same comparison is also repeated for the key indicators, and for the overall theme in the top right of the page.

Q4 17/18	Q4 18/19

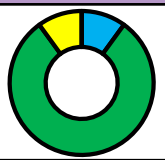
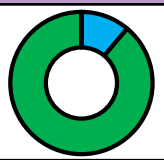
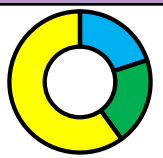
Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

Vulnerability; Prevention; Early Intervention	Mental Health; Drugs; Alcohol	National issues, Local approaches
		

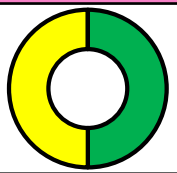
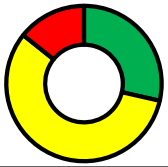
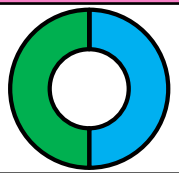
Headlines:

- County Lines awareness raising
- Criminal Justice Liaison & Diversion Service (CJLDS) extension
- Promoting hate crime reporting
- Modernising CCTV provision
- Recruitment for the Police Cadets scheme

Road Safety; Cyber & Fraud	Engagement	Problem Solving
		

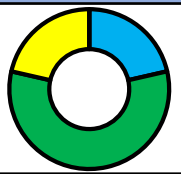
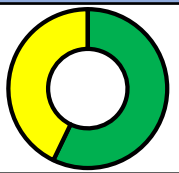
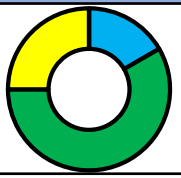
Headlines:

- Reductions in Killed or Seriously Injured (KSI) numbers on our roads
- Support for online safety initiatives
- 2019/20 Precept consultation concluded
- Support for local homelessness projects
- Bobby Van business case approved

Victims & Witnesses	Offender Management & Rehabilitation	Restorative Justice
		

Headlines:

- Victim Support contract retendering process ongoing
- PCC funding for 'virtual courts tour' project
- Community Rehabilitation Company (CRC) update
- GPS tag pilot explored
- Custody Environment research project underway

Funding & Resources	Technology	Innovation & Service Improvement
		

Headlines:

- 2019/20 Budget and Precept approved
- Police Officer recruitment campaign launched
- Joint Force/OPCC Innovation Fund created
- Body Worn Video (BWV) roll-out continues
- Permanent Chief Constable appointment made

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

PROTECTING PEOPLE AT RISK OF HARM

Vulnerability

Prevention

Early Intervention

Headlines:

- County Lines public awareness raising
- Dorset Tackling Child Sexual Abuse (CSA) project
- PCC & police Modern Slavery initiatives
- Ongoing partnership working with veterans
- Community grant supports historical female abuse victims

Key Indicators:

		Q4 17/18	Q4 18/19
% people feeling safe in Dorset (YTD)	**94%**		v
Recorded Domestic Abuse Crime (YTD)	**+12.2%**		^
Recorded Hate Crime (YTD)	**+31.5%**		^
Recorded Hate Incidents (YTD)	**-26.7%**		v
HMICFRS PEEL Effectiveness	**GOOD**		-
Commissioning Spend 2018/19	**£78K**		

Activities & Achievements:

- PCC blog on County Lines, coinciding with the second phase of the Dorset Police campaign to raise awareness of dangerous drug networks
- The PCC provided additional funding to extend the Dorset Tackling Child Sexual Abuse Project, which incorporates the NSPCC's PANTS campaign
- A national Modern Slavery Toolkit for PCCs has been finalised, with the OPCC engaged in the SW regional development workshop
- The OPCC continues to work with a variety of partners in supporting local armed forces veterans, particularly those in or at risk of entering the criminal justice system. Our primary focus has been on accommodation, support and training and diversionary activities
- Neighbourhood project SOS Outings, supporting women with experience of childhood abuse and trauma, successful in securing a PCC Community Grant

PCC Commitments:

	Q4 17/18	Q4 18/19
16. Resources for responses to new crime trends		-
35. Aspire to create a Vulnerable Persons Directorate		-
71. Continue to provide Safeguarding oversight		-
72. Continue to challenge the service provided to vulnerable victims of fraud		^
73. Police work in partnership on Modern Slavery		^
82. Work with partners to provide enhanced support for veterans		-
87. Pilot an Adult Return Home Interview initiative for missing persons		

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

PROTECTING PEOPLE AT RISK OF HARM

Mental Health
Drugs
Alcohol

Headlines:

- 1 in 10 calls to Dorset Police concerns Mental Health
- PCC formal response to HMICFRS report
- New Criminal Justice Liaison & Diversion Service contract
- Provisional PCC support for PhD project

Key Indicators:

		Q4 17/18	Q4 18/19
Detainees under MHA (YTD)	**4**		^
Mental Health related incidents (YTD)	**+16.2%**		^
HMICFRS PEEL Effectiveness	**GOOD**		-
Commissioning Spend 2018/19	**£105K**		

Activities & Achievements:

- The PCC highlighted the strain placed on police resources by responding to an increasing number of calls relating to individuals in mental ill health crisis
- In line with statutory requirements, the PCC has formally responded to the Home Secretary following the publication of the HMICFRS inspection report into policing and mental health
- The Criminal Justice Liaison & Diversion Service (CJLDS) run by Dorset Healthcare has been awarded a new contract by NHS England until 2022. The PCC was instrumental in working with partners to establish the service in 2014
- The PCC has offered provisional support for a Bournemouth University PhD Studentship to further explore the quality and impact of CJLDS on interagency collaboration between mental health and police services

PCC Commitments:

	Q4 17/18	Q4 18/19
32. Expand work with partners keeping repeat victims with serious mental illness safe		-
75. Scope an app to give officers real-time MH advice		^
78. Ensure local MH Concordat arrangements are fit for purpose and reflect new legislation		^

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

PROTECTING PEOPLE AT RISK OF HARM

Headlines:

- BU project advising young people on hate crime reporting
- Pan-Dorset CCTV scheme exploration continues
- PCC supports Weymouth Selective Licensing proposal
- Further lobbying on port security
- Successful Cadet Scheme recruitment exercises

Key Indicators:

		Q4 17/18	Q4 18/19
Serious Sexual Offences (YTD)	**+23.8%**		^
Domestic Abuse Incidents	**-10.9%**		v
Domestic Abuse Crimes	**+12.2%**		^
HMICFRS PEEL Effectiveness	**GOOD**		-
Commissioning Spend 2018/19	**£277K**		

Activities & Achievements:

- The OPCC provided support and advice for Bournemouth University graduates in producing a series of hard hitting videos advising young people on how to report hate crime
- The PCC continues to work with partners and offer significant funding to modernise and enhance CCTV provision across the County
- The PCC responded in favour of the proposals put forward in the Melcombe Regis Landlord Licensing Scheme consultation
- The vulnerability of our small ports was highlighted by the PCC as he lobbied for more investment in port security
- Successful recruitment of both volunteer leaders and young people participants for the launch of the Dorset Police Cadet Scheme was undertaken

PCC Commitments:

	Q4 17/18	Q4 18/19
6. Increased crime reporting		^
7. Hold agencies to account for role in reducing crime		-
83. Continue to reduce/remove barriers to reporting Hate Crime 84. Support an awareness raising event 85. Develop a Hate Crime Scrutiny Panel		v
67. Pay regard to the Strategic Policing Requirement		-
69. Continue to lobby to improve port security		-
86. Deliver proactive knife crime awareness 88. Explore potential youth diversion activities		
89. Create a Police Cadet Scheme		

National issues

Local approaches

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

WORKING WITH OUR COMMUNITIES

Road Safety

Cyber-crime

Headlines:

- "Safest ever year on Dorset's roads"
- Dedicated Speedwatch Officer introduced
- Choices For Humanity road safety campaign
- Cyber Crime Protect and Prevention Officer
- PCC funding support for online safety projects

Key Indicators:

		Q4 17/18	Q4 18/19
Killed or Seriously Injured – KSI (rolling)	**-12.7%***		v
Road Safe Website page views	**61,913**		^
Drink related arrests	**831**		
Drug related arrests	**967**		
DAS attendees 2018/19	**26,871**		^
Commissioning Spend 2018/19	**£15K**		

Activities & Achievements:

- Dorset Police reported on the sustained fall in the number of those killed or seriously injured between 2012-2018, highlighting the work of the No Excuse and Roads Policing teams, and the local strategic road safety partnership
- The Force also announced plans for a dedicated Speedwatch Officer to work alongside community volunteers to further boost the effectiveness of the schemes
- The Strategic Road Safety Partnership launched the innovative Choices For Humanity road safety campaign. The PCC was one of the partners providing funding
- The Dorset Police Cyber Crime Protect and Prevention Officer continues to provide online safety advice and guidance, including talks to businesses and community groups
- The PCC provided funding to Safewise and Families for Children in support of local online safety initiatives

PCC Commitments:

	Q4 17/18	Q4 18/19
24. Commission wider provision of driver training		^
26. Raise awareness around poor decision making		^
27. Lobby Government to lower drink-drive limit 28. Provide resources to tackle drink-driving		-
29. Undertake a drug-driving awareness campaign		^
30. Expand availability of drug-driving testing kits		-
20. Continue cyber-crime awareness campaign		^
79. Educate young people on online risks		-
80. Better cyber-crime support for businesses		-

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

WORKING WITH OUR COMMUNITIES

Engagement

Headlines:

- Series of Precept roadshows held
- Precept consultation concluded
- Promotion of Sexual Violence Awareness week
- PCC blogs on Mental Health awareness
- New Network launched on International Women's Day

Key Indicators:

		Q4 17/18	Q4 18/19
Facebook – total impressions	**611,366**		^
Facebook – follower growth	**+29%**		^
Twitter – total impressions	**871,254**		^
Twitter - follower growth	**+13%**		^
Instagram – engagements	**585**		^
Commissioning Spend 2018/19	**£52K**		

Activities & Achievements:

- The OPCC hosted a number of roadshows at supermarkets and shopping centres across Dorset to consult and engage with the public over the PCC's precept proposal
- The precept consultation was concluded with residents ultimately backing the PCC's plans. This was then formally approved by the Police & Crime Panel in February
- The PCC blogged in support of Sexual Violence Awareness Week 2019 and the associated Red Flag event
- The PCC also blogged on the subject of mental health, speaking of his own experiences and struggles and the transformation within policing allowing people to open up and discuss their own issues and experiences
- Support was also offered by the PCC for the launch if the Women Inspire and Network (WIN) within Dorset Police, championing gender equality and coinciding with International Women's Day

PCC Commitments:

	Q4 17/18	Q4 18/19
1. Enhance how we capture the public's views		^
2. Publish an annual community engagement report		-
23. Build on relationships with business community and improve police response to business crime		-
46. Push several pilot schemes beyond the launch of the Force website, including:		^
47. NPT webchats 49. PCC Surgeries online		^
48. PCC webchats		-
50. Contact the police via online channels		^
56. Continue bringing the police to the heart of the community		-

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

WORKING WITH OUR COMMUNITIES

Problem Solving

Headlines:

- Local homelessness initiatives supported
- NRCN reports on local Fly Tipping work
- Agreement to fund Fly Tipping Co-ordinator post
- Agreement to support Exploitation Co-ordinator role
- Bobby Van business case approved

Key Indicators:

		Q4 17/18	Q4 18/19
Problem Solving Forums held	**3**		^
Public contact cases recorded 2018/19	**613**		v
Public contact cases resolved 2018/19	**438**		v
Commissioning Spend 2018/19	**£93K**		

Activities & Achievements:

- The PCC has supported a number of local homelessness initiatives, including the Lantern Trust, the BCARS Second Half Project and Bournemouth Street Support
- The National Rural Crime Network (NRCN) have reported on work locally to tackle fly tipping, instigated by the PCC's Problem Solving Forum
- This PCC has also agreed in principle to fund a Co-ordinator post, working across agencies to enhance awareness raising, information sharing and enforcement
- From the County Lines Forum, the PCC has also agreed to fund a Co-ordinator post to reduce the risk of the exploitation of vulnerable adults and young people
- A business case has been approved for the implementation of a Bobby Van Scheme for Dorset, providing extra security in the community for vulnerable people or victims of crime

PCC Commitments:

	Q4 17/18	Q4 18/19
8. Establish a Problem Solving Forum; 9. PCC to fund new approaches identified by Forums		-
9(a). Homelessness Problem Solving Forum		-
9(b). Fly Tipping Problem Solving Forum		-
9(c). County Lines Problem Solving Forum		-
22. Work with Dorset Police to improve the response to business crime		-
81. Continue to promote and support opportunities for individuals to volunteer with the Force & OPCC		-
91. Create a Bobby Van Scheme for Dorset		-

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

SUPPORTING VICTIMS, WITNESSES & REDUCING REOFFENDING

Victims & Witnesses

Headlines:

- Victim Champion arrangements reviewed
- Enhanced PCC role for Victim Code compliance
- Complainant Liaison Officer (CLO) project work ongoing
- Victim Support contract process ongoing
- PCC supports virtual court tours initiative

Key Indicators:

		Q4 17/18	Q4 18/19
PCC Surgery Cases (since May 2016)	**54**		^
Victim Support – Cases Created	**14,495**		-
Victims' Bureau – All Contact (YTD)	**30,006**		
Victim Satisfaction (Overall Service)	**76.6%**		v
Victim Satisfaction (Kept Informed)	**69.8%**		v
Commissioning Spend 2018/19	**£1M**		

Activities & Achievements:

- Following the Victim Champion pilot this role has now been integrated within the Victim Bureau Manager post, providing a more joined up and holistic approach
- Ministry of Justice have set out plans for PCCs to take on a greater role in monitoring and ensuring compliance with key strands of the Victim Code of Practice (VCOP) across CJS partners within their force areas
- The Complainant Liaison Officer (CLO) research and scoping phase has been completed, options presented and a pilot scheme agreed. Work is now focused on the pilot implementation phase
- The process for the retendering of the Victim Support Contract remains ongoing ahead of the awarding of a new contract
- The PCC has agreed to contribute funding towards a joint Bournemouth University/HMCTS project to film virtual tours of the criminal and family courts

PCC Commitments:

	Q4 17/18	Q4 18/19
31. Establish a repeat victim champion to coordinate interventions in complex cases		-
60. Improve systems to avoid double/triple booking of court rooms		^
61. Complainant Liaison Officer pilot scheme *(initially lobby Government to sponsor a Victims Lawyer)*		v
92. Retendering of the Victim Support Contract by September 2019		

DORSET POLICE & CRIME COMMISSIONER

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RAG Status	
This Period	Last Period

SUPPORTING VICTIMS, WITNESSES & REDUCING REOFFENDING

Offender Management

Rehabilitation

Restorative Justice

Headlines:

- CRC administration
- GPS tag pilot explored
- Community Grants support reducing reoffending projects
- Police Custody environment research project underway

Key Indicators:

		Q4 17/18	Q4 18/19
ICV Scheme – Detainees Offered Visit	**417**		-
ICV Scheme – Detainees Visited	**373**		v
Restorative Dorset referrals (RJ & RM)	**67**		^
OoCD Panel – Cases Reviewed	**79**		^
Scrutiny Panels – all meetings held	**16**		^
Commissioning Spend 2018/19	**£339K**		

Activities & Achievements:

- Working Links, the parent company of the Dorset, Devon & Cornwall Community Rehabilitation Company (DDC CRC), went into administration – coinciding with a damning inspection report into the service. Seetec, providers for Kent, Surrey & Sussex have taken on the remainder of the contract
- Work has commenced exploring a pilot of GPS tags with a view to enhancing future Integrated Offender Management (IOM) Unit capability
- The PCC has issued a number of Community Grants to local projects working to help reduce reoffending, including the Jailhouse Café, Portland and a Victim Awareness Course for low-level offenders
- A research project with Bournemouth University has commenced, looking at the police custody environment and opportunities for improvements to enhance officer and detainee safety

PCC Commitments:

	Q4 17/18	Q4 18/19
10. Explore mentoring to reduce reoffending		-
12. Expand tagging of offenders in Dorset		^
13. Lobby Government to change law so police can insist on certain high risk individuals being tagged		^
15. Work with partners to explore more behaviour changing courses for offenders		^
33. Work with CRC to improve peer/public mentoring services		-
34. Explore extension of AFCB referral path for young offenders		-
93. Police Custody Environment research project		
14. Expand RJ meetings between victims & convicted offenders in prison		-

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

TRANSFORMING FOR THE FUTURE

Funding & Resources

Headlines:

- 2019/20 Budget & Precept approved
- PCC statement on police reserves
- Police Officer recruitment campaign launched
- Joint Force/OPCC response to draft Annual Assessment of Policing
- New internal Innovation Fund created

Key Indicators:

		Q4 17/18	Q4 18/19
Total Establishment FTE (31.03.19)	**2,558**		^
OPCC Establishment FTE (31.03.19)	**19.9**		^
OPCC Net Expenditure (as % of total)	**1.7%**		^
OPCC Commissioning Spend (2018/19)	**£2.08M**		^
HMICFRS PEEL Efficiency	**GOOD**		-
Commissioning Spend 2018/19	**N/A**		

Activities & Achievements:

- The PCC's budget and precept proposal for 2019/20 was approved at the February meeting of the Police & Crime Panel. This would allow for a small increase in the Force establishment and investment in the Marine Unit
- The PCC also updated the February Panel on the current position regarding reserves and the intention to increase them
- Dorset Police launched a recruitment campaign for 50 new police officers
- The Force and OPCC responded to Sir Tom Winsor's draft Annual Assessment of Policing set for publication later this year. Sir Tom is Her Majesty's Chief Inspector of Constabulary and Fire and Rescue Services
- The Chief Constable and PCC have launched an internal Innovation Fund with modest funding available to support ideas and initiatives for improvement generated by police officers and staff

PCC Commitments:

	Q4 17/18	Q4 18/19
63. Deliver efficiency savings through the Alliance		-
18. Increase resources to frontline policing		^
38. Continue to spend public money wisely 43. Uphold the position of prudence 44. Continue to lobby for fairer funding 68. Work with partners/regionally to keep people safe		-
42. Maintain Dorset Police as debt free		-
17. Alliance savings invested in changing crime areas 57. Newly identified resources deployed to frontline		-
70. Explore shared budgets/shared service delivery		-
90. Support health & wellbeing of officers & staff 96. Create joint Force/OPCC Innovation Fund		

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

TRANSFORMING FOR THE FUTURE

Technology

Headlines:

- Body Worn Video roll-out continues
- Video Enabled Justice (VEJ) 'spotlight' scrutiny planned
- Concerns raised over national VEJ programme
- Online payments solution implemented

Key Indicators:

		Q4 17/18	Q4 18/19
Drone Unit Deployments (2018)	**356**		^
Safer Drone workshop attendees (2018)	**400**		^
Alliance BWV cameras procured	**+2,850**		^
HMICFRS PEEL Efficiency	**GOOD**		-
Commissioning Spend 2018/19	**£26K**		

Activities & Achievements:

- The roll-out of Body Worn Video (BWV) continues, with an agreement now to also include Special Constables within the programme
- The Police and Crime Panel pillar lead will work with OPCC officers to carry out a more detailed 'spotlight' scrutiny against the PCC's commitments relating to Video Enabled Justice (VEJ)
- Separately, in his capacity as Chair of Independent Custody Visitors Association (ICVA), the PCC has written to Government raising concerns over the national VEJ programme and implications for police custody in particular
- An online payments tool has been introduced for the Central Ticket Office and is being implemented for firearms licensing, foreign nationals registration and roads policing

PCC Commitments:

	Q4 17/18	Q4 18/19
54. Build on IT systems and development to ensure intelligent police deployment and briefings		-
55. Pursue and progress the video enabled court scheme allowing police to give evidence remotely; 58. Improve IT structures to enable remote remands, court cases and prisoner productions; 59. Improve IT structures so that police and witnesses can give evidence remotely		-
62. Pursue improved technology for the Force, Alliance and the South West region		-
65. Introduce Body Worn Video (BWV) in Dorset		-
66. Continue the drone initiative locally		-

DORSET POLICE & CRIME COMMISSIONER

Dorset Police and Crime Panel

Police & Crime Plan Monitoring Report – Q4 2018/19

RAG Status	
This Period	Last Period

TRANSFORMING FOR THE FUTURE

Innovation & Service Improvement

Headlines:

- Permanent Chief Constable appointed
- Constable Degree Apprenticeship Recruitment campaign
- College of Policing 'Aspire' programme launched
- Scrutiny Panels well established

Key Indicators:

		Q4 17/18	Q4 18/19
101 Timeliness (Excellent/Good)	**70%**		v
Complaint/Appeal Files Dip-Sampled	**32**		-
% people feeling safe in Dorset (YTD)	**94%**		v
HMICFRS PEEL Effectiveness	**GOOD**		-
HMICFRS PEEL Legitimacy	**GOOD**		-
Commissioning Spend 2018/19	**£43K**		

Activities & Achievements:

- James Vaughan was confirmed as the permanent Chief Constable by the Police & Crime Panel following a recruitment process undertaken by the PCC
- A recruitment campaign for Police Constable Degree Apprenticeships was launched, with the Chief Constable and PCC agreeing that all eligible members would have access to an application form (negating the need for an initial online pre-assessment)
- The College of Policing launched three new 'Aspire' talent programmes for officers and staff from under-represented groups to develop their careers
- Over the current term of office the PCC has implemented Scrutiny Panels for Customer Service, Out of Court Disposals (OoCD) and Use of Force – all providing increased levels of monitoring and scrutiny of Dorset Police activity on behalf of the public

PCC Commitments:

	Q4 17/18	Q4 18/19
5. Create the Safer Dorset Foundation (SDF)		v
40. Explore CoP leadership review opportunities		^
41. Help the Force develop innovative ways to recruit, retain and develop the best people		-
45. Continue to reduce the Force carbon footprint		-
64. Build on Evidence Based Policing methods and introduce best practice into Dorset		-
94. Create a Use of Force Scrutiny Panel 95. Create an Out of Court Disposal Scrutiny Panel 97. Improve OPCC scrutiny & transparency		
4. OPCC as initial contact point for police complaints		-